

## Getting help from doctors and the health plan:

Topic	Aetna	Amerigroup	Community First	Superior
<b>Getting timely care:</b> Did children get care right away when they needed it?	★★★☆☆ Average	No Rating	★★★☆☆ Average	★★★☆☆ Below Average
<b>Talking with doctors:</b> Did the doctor spend enough time with children and their parents? Listen to parents? Explain things well?	★★★☆☆ Average	No Rating	★★★☆☆ Below Average	★★★☆☆ Below Average
<b>Main doctor:</b> How did parents rate their children's main doctor?	★★★☆☆ Average	No Rating	★★★☆☆ Below Average	★★★☆☆ Below Average
<b>Health plan:</b> How did parents rate this health plan?	★★★☆☆ Below Average	No Rating	★★★☆☆ Average	★★★☆☆ Average

## Getting checkups:

Topic	Aetna	Amerigroup	Community First	Superior
<b>Checkups:</b> Did children and teens get their checkups?	★★★☆☆ Below Average	★★★☆☆ Below Average	★★★☆☆ Average	★★★☆☆ Average

## Getting help with health issues:

Topic	Aetna	Amerigroup	Community First	Superior
<b>Asthma:</b> How well does the health plan care for children with asthma?	No Rating	No Rating	★★★☆☆ Average	★★★☆☆ Average
<b>ADHD (Attention Deficit Hyperactivity Disorder):</b> How well does the health plan care for children with ADHD?	★★★☆☆ Below Average	No Rating	★★★☆☆ Average	★★★☆☆ Average

## Getting services from the health plan:

Topic	Aetna	Amerigroup	Community First	Superior
<b>Performance rating:</b> How well does this health plan perform?	★★★☆☆ Below Average	No Rating	★★★☆☆ Average	★★★☆☆ Below Average

**If a plan shows “No rating”:** This is not a bad rating. It means that at the time of the study: (1) the plan was new to the area, or (2) the plan didn't have enough members to get a rating.



## Report card for CHIP health plans

### Health plans in your area

Aetna	1-866-818-0959
Amerigroup	1-800-600-4441
Community First	1-800-434-2347
Superior	1-800-783-5386



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Bexar Service Area